EXHIBIT 20 DATE 1/14/2011 HB

January 19, 2011

Chairman Roberts and members of the Committee.

My name is Susan Pesta, I live here in Helena, and am a 26 year employee of West Mont, the agency providing residential and vocational services for my disabled son. As a parent it is comforting to know your child is living and working in a safe environment, with staff looking out for his best interests.

Your funding and support of DD programs has made a difference for the special needs population in Montana.

I am here today to be evidence for my support and encourage you to not allow a reduction in funding to the Providers providing valuable services to the developmentally disabled population.

The Governor proposes "no additional funds for DD Services". We are asking, at a minimum, – rates for the next biennium at least remain at the current level

Your past financial support of providers has made a difference by allowing us to increase wages, retain qualified staff, and keep up with other employee related expenses like workers comp., the rising costs of health insurance, and other benefits. We want to continue down this path.

Lastly, we know there is not an unlimited pot of money. Our agency is very committed to providing the best possible service to individuals with disabilities, like my son. The last twenty years West Mont has been developing alternative funding for our programs. We fundraise for additional dollars, and while our community is supportive, it does not offset the total dollars we will need to continue at the level we are now.

Thank you.

I would also like to invite you to take a tour of our facilities and meet some of our consumers and staff. You will see firsthand the vulnerability of this population as well as the need to receive adequate funding to maintain quality vocational and residential programs.